Situation Report Number: 2020-OERS - 03.25.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	**Incident Commanders:** Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Health Department
Date: 03.25.2020	Please review the Multnomah County Coronavirus FAQs or call **211**. If you can't find an answer, submit your questions to Multnomah County.
Time: 2145	**Situation Reports will be released daily at approximately 6:00 pm.** ➤**Purple text reflects new or updated information**

General

- **EOC Liaison officer** holds weekly check-ins with stakeholders to address questions and concerns, as well as share guidance as it is released.
- The EOC is guided by the equity considerations created by the Multnomah County Office of Diversity and Equity.
- The County Website continues to be updated: https://multco.us/novel-coronavirus-covid-19

COUNTY RESPONSE ACTIONS

- Multnomah County is working with local hotels to establish emergency shelters for people living in group housing who become sick with respiratory illness. These locations provide shelter while isolating sick individuals. This first Hotel Emergency Shelter opened this week, and a second is poised and ready to open next if needed. Multnomah County is also establishing a location for those who have a positive test for COVID-19 but do not need hospitalization.
- In order to create social distancing in current homeless shelter systems, two spaces have been opened as social distancing shelters, and a third has a planned opening this Friday. These locations do not add additional beds to the shelter system. However, they do help our shelter system to space people out more in the current environment and better meet the guidance on spacing provided by health officials. These shelters wil be accessed through reservation only, not through walk-ups or drop-offs.
- A call center manages overflow calls currently being received by 211 info, the health department, and other information and referral lines from the public related to COVID-19.
- ➤Created a newsroom page https://multco.us/novel-coronavirus-covid-19/covid-19-newsroom
- ➤Posted updated information on the County website regarding the ways to prevent the spread of germs. Multco

- ➤ Posted a plain language page with guidance and rules for individuals, businesses, social services and others from local, state and federal authorities and health officials. (COVID-19 Guidance)
- ➤Updated webpage contains resources to support our communities as we experience the COVID-19 pandemic and get through this together. (Community Resources)
- Published article about Coping with Anxiety During COVID-19
- ➤Published article about How older adults can stay positive while staying home.
- ➤Created video explaining "Stay Home, Save Lives" executive order. (Twitter Video)
- ➤Created video emphasizing remaining connected while practicing social distancing - includes messaging in multiple languages. (Twitter Video)
- Developing resources webpage for local businesses including information on disaster relief loans, utilities assistance, resources for laying off employees, business interruption insurance coverage and more.
- Finalizing guidance materials to share with residential care facilities (independent living places that house seniors, people with disabilities as well as families with or without children) and will follow-up with phone calls.
- ➤Multnomah County Clinics: Operating hours and telemedicine options for county clinics, student health centers, pharmacies, and dental offices have changed and can be found here: Primary Care, Dental & Pharmacy Service Changes
- ➤**Multnomah County posted an online signup for volunteer and paid opportunities to help during the COVID-19 response.**
- ➤Released a video on how the Multnomah County Sheriff is responding to "Stay Home, Save Lives" order (YouTube)
- A collaborative volunteer and donations management unit has been established between the City of Portland and Multnomah County to coordinate COVID-19-related donations and volunteers. Updated information about how and where to donate and volunteer can be found here: Donate, volunteer to slow spread of COVID-19. Began distribution of some donated items.

Important Updates
- Governor Brown's stay-home order (Executive Order)
- ➤Multnomah County receives a B score on social distancing scorecard (Oregon Live)
- ➤State delays tax filing deadline 7/15 (Oregonlive)
- ➤Animal shelters prepare for increased need (Oregonlive)
- ➤Oregon lawmakers will likely meet next week to debate economic relief bill (PBJ)
- ➤OHSU shared simple messages about the risk of COVID-19 infection for younger people (Twitter)
- ➤Coronavirus hotline from OHSU will answer patients' COVID-19 questions (Oregonlive)
- ➤Oregon Poison Center at OHSU warns against dangerous COVID-19 remedies circulating on social media (OHSU)
- ➤Oregon State Police release FAQ's about Oregon's Stay Home order: (Enforcement FAQ)

- ➤The Portland Police Bureau released flyer that indicates how call response services from the Police, Fire, and Dispatch Services Divisions have shifted slightly in the wake of the COVID-19 outbreak (PDF Attached)
- ➤The Portland Police Bureau released a FAQ document about the Police Bureau's enforcement role regarding the Governor's Stay Home order (PDF Attached)
- ➤Portland approves $3 million in coronavirus-related aid, including for impacted businesses (Oregonlive)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Group Supervisor.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

➤**Event Venues Liaison**
Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact eventvenues.covid19@multco.us

School Liaison Update
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Some are providing meals during Spring Break week (3/23-3/27). Following are links to the school districts:
    - Corbett
    - Centennial
    - David Douglas (Spring Break)
    - Gresham-Barlow (Spring Break)
    - Parkrose
    - Portland Public Schools
    - Reynolds
- **Multnomah County Student Health Centers** - Parkrose Student Health Center is open during school closures, including during Spring Break week (3/23-3/27). Other Multnomah County Student Health Centers are closed.

➤Table Updated 3/24/20
LIAISON GROUP CONTACTS

Liaison Unit Leaders	Taylor Pinsent & Sophia Grimm	eoc.liaisonofficer@multco.us	503-988-0071
Schools Liaison (K-12, Childcare, Universities)	Beth Apart	eoc.liaisonschools@multco.us	503-988-0061
Aging & Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	LawEnforce.covid19@multco.us	503-988-8943
Fire Departments	Scott Lewis	Fire.covid19@multco.us	503-988-0059
Emergency Medical Services	Jan Acebo	EMS.covid19@multco.us	503-988-8936
Hospitals	Kathryn Richer Robin Holm	kathryn.a.richer@multco.us robin.m.holm@multco.us	503-988-8385
Faith-Based and Secular Community Organizations	Annette Pronk	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Federal, State, Local, and Tribal Governments & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
Licensed Residential Facilities	Leticia Sainz	BehavioralHlth.covid19@multco.us	503-988-9956
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Culturally Specific Communities	Regina Ingabire, Beth Poteet	community.covid19@multco.us	503-988-7352
Food, pool, lodging, and hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Pharmacies	Jim Slater	pharm.covid19@multco.us	503-988-9126
HIV Services	Amanda Hurley	HIVsvc.COVID19@multco.us	503-988-5926

LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Businesses-Grocery	Kristi McFarland, Debbie Herron	business.covid19@multco.us	503-988-0064
Parks	Tate White	parks.covid19@multco.us	503-988-5928

Situational News Outside Oregon
- Vancouver Police indicate that they will educate violators of Washington Governor's order to "Stay at Home" before escalating enforcement (news release)
- ➤Hospitals consider universal do-not-resuscitate orders for coronavirus patients (Washington Post)

Emergency Support Function 8: Health & Medical

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates
➤**Global :: 3/25/20 1500 PDT (click here for source)**

- ➤Total cases: 460,250 (42,284 new)
- ➤Total deaths: 20,857 (2,242 new)

➤**United States :: 3/25/20 1400 PDT (click here for source)**

- ➤Total cases: 62,873 (9,133 new)
- ➤Total deaths: 894 (245 new)

➤**Oregon :: 3/25/20 0900 PDT (click here for source)**

- ➤Total cases: 266 (57 new)
- ➤Total deaths: 10 (2 new)

➤**Multnomah County :: 3/24/20 0800 PDT (click here for source)**

- ➤Total cases: 33 (8 new)
- ➤Total deaths: 2 (0 new)

Emergency Support Function 14: Public Information

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

Social Media Sites
- Multnomah County Facebook

- Multnomah County Twitter
- Multnomah County Health Department Facebook
- Multnomah County Health Department Twitter
- Multnomah County Emergency Management Facebook
- Multnomah County Emergency Management Twitter

Resources:
- Main Multnomah County website for COVID-19: Public-facing website containing FAQs, situation reports, poster links, and more resources.
    - Multnomah County Coronavirus FAQs: Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
    - Novel Coronavirus Questions Submittal Form: Still have a question about this virus? Ask our health experts through this online form.
    - Public Health Alerts: Read current and past public health alerts.
    - Multnomah County What's Open: Which County offices and services are open and closed during the COVID-19 outbreak
- Oregon Health Authority Crisis and Emergency Risk Communication: COVID-19 fact sheets, flyers, and templates in multiple languages.
- Oregon Health Authority Novel Coronavirus Updates (COVID-19): Latest updates, case reports and additional resources including informational videos
- CDC Coronavirus Disease 2019 Information: Information for specific audiences, situation reports, and information about COVID-19.
- CDC Myths and Facts Page: Simple key facts about coronavirus disease 2019
- WHO Coronavirus Disease 2019 Information: Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- Johns Hopkins Coronavirus Global Map: John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- OEM Oregon COVID-19 Hub: Site that includes Oregon case counts, maps, GIS data, resources and social media updates.
    - OEM Oregon Coronavirus Map: Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- OEM Form for direct donations and personal protective equipment (PPE) sales
- COVID-19 GIS Hub: A catalog of GIS applications and data related to COVID-19.
- Oregon Live Coronavirus at a glance: The latest numbers, maps and headlines from the Oregonian.
- Portland Emergency Hygiene Stations Map: The Portland Homeless and Urban Camping Impact Reduction Program has placed portable toilets with interior handwashing stations and standalone handwashing stations with water and soap around the city. The interactive map shows hygiene station locations and will be updated as new locations are added.
- TriMet Updates: TriMet is maintaining a web page with COVID-19 updates.
- Portland State University Updates: Page updating Portland State University's response to and plans for COVID-19.
- Port of Portland Updates: The Port of Portland is maintaining a web page with information about their response to COVID-19.

- FEMA National Business Emergency Operations Center (NBEOC) Dashboard: A two-way clearinghouse for public-sector and private-sector stakeholders to exchange information during an incident.
- FEMA Rumor Control: a page to help the public distinguish between rumors and facts regarding the response to coronavirus (COVID-19) pandemic
- FEMA COVID-19 Materials in Spanish: press releases, fact sheets, rumor control and more in Spanish.
- OSHA Coronavirus Resources: The Occupational Safety and Health Administration (OSHA) has resources to help employers and workers prepare for and respond to coronavirus in the workplace.
- Oregon Food Finder: Oregon Food Bank's interactive web application for finding food pantries and food assistance sites.
- Guidance for Public Health Professionals Managing People With COVID-19 in Home Care and Isolation Who Have Pets or Other Animals
- Many public facilities and events have been closed or cancelled. The Oregonian is maintaining a regularly updated list: Link to website.
- Flattening the Curve: Article and visualization describing which countries are flattening their COVID-19 curves
- Tips for Avoiding COVID-19 related scams targeting vulnerable communities (Press Release)
- CISA Guidance on Essential Workers: Cybersecurity and Infrastructure Security Agency (CISA) released guidance to help state and local jurisdictions and the private sector identify and manage their essential workforce while responding to COVID-19.
- Greater Portland Inc.: Greater Portland is maintaining a page of resources for Portland-area businesses impacted by COVID-19.
- Small Business Administration (SBA) for disaster loan assistance. Businesses can apply online
- ➤Governor's website provides detail on the "Stay Home, Save Lives" executive order (Website)
- ➤COVID-19 Public Messages: The Regional Disaster Preparedness Organization's COVID-19 web page shares public campaign resources like posters, social media messages, and links to multilingual materials.

Partner Updates

Partner departments, divisions, and any activated Branch/Group/Unit/Section **please submit updates/actions taken related to COVID-19 by 2:00pm**. Information submitted will be included in that afternoon's Multnomah County COVID-19 Situation Report.

To submit updates/actions, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: *Partner Update for COVID-19 Situation Report.*

City of Portland 03.24.2020
- Based on State Executive order, Portland Parks closed playgrounds, sport courts, etc.
- Essential COVID-19 information posters are being distributed by Portland Bureau of Emergency Management's Neighborhood Emergency Team (NET).

Declarations of Emergency

State of Oregon, March 8 (in effect for 60 days, could be extended if necessary)
Multnomah County, March 11 (declaration executive rule #388)
City of Portland, March 12 (declaration)
City of Gresham, March 12
City of Wood Village, March 13
City of Troutdale, March 16
City of Fairview, March 16

Activated EOCs/ICPs

Operations Center	*Status of Activation*
Oregon Health Authority	Enhanced
Oregon Emergency Management	ECC is open Monday through Friday 8:00am-5:00pm, virtually on weekends
City of Portland	Full
Clackamas County	Full
Metro	Partial
Washington County	Partial - Open 7 days a week 8:00am-5:00pm
Clark Regional EOC	Full
Columbia County	Monitoring
Yamhill County	DOC
Bonneville Power Administration, Pacific Power, Portland General Electric, NW Natural	Incident Management Teams
US Army Corps of Engineers	Crisis Action Team
FEMA National Business Emergency Operations Center (NBEOC)	Monday-Friday 8:00am-5:00pm
City of Gresham	Partial
Portland Air National Guard Base Emergency Operations Center	Activated

Activated Call Centers

Call Center	*Phone Number*	*Hours*
COVID-19 Communicable Disease Health Care Provider Hotline	503-988-3406	24/7
Mental Health Call Center	503-988-4888	24/7
211	211	7 days a week 8am-11pm

Document Development Information
Prepared By (Name & Position): Michael Eaves / Situation Unit Leader
Date / Time Approved: 03.25.20 / 2145
Date / Time of Next Situation Report: 03.26.20 / 1800